

## **iBike Limited Warranty December 2010**

This Limited Warranty is issued by Velocomp, LLP for consumers who have purchased this product directly from Velocomp, LLP or its authorized dealers.

Velocomp, LLP warrants to the original consumer / purchaser of this product that the product will be free from defects in material or workmanship for one year from the date of purchase or, in the absence of a purchase receipt, one year from the date of manufacture.

Pursuant to the Limited Warranty, Velocomp LLP will, at its option (i) repair the product using new or refurbished parts or (ii) replace the product with a new or refurbished product. For purposes of this Limited Warranty, "refurbished" means a product or part that has been returned to its original specifications. In the event of a defect, these are your exclusive remedies.

The Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage.

**The Limited iBike Warranty applies only to the *original* purchaser of the product. Products purchased from non-authorized dealers, and used iBikes (iBikes returned for repair by someone other than the original retail purchaser), are not covered by the Limited Warranty. Please keep your receipt as your proof of purchase.**

This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary consumer use; it does not cover product issues caused by any other reason, including but not limited to product issues due to misuse, abuse, accidents or crashes, use in competitive events, or non-compliance with the precautions, improper maintenance, commercial use, opened, cracked or broken cases or modifications of or to any part of the iBike product, commercial use, acts of God or limitations of technology.

Warranty does not cover any damage(s), losses, costs or expenses, direct, indirect or incidental, consequential or special, arising out of, or related to the product. During the warranty period the product will be either repaired or replaced free of charge.

Products repaired under this warranty are warranted for 90 days from date of receipt by customer.

This warranty does not affect the consumer's statutory rights under applicable national or state laws in force, or the consumer's rights against the dealer arising from their sales/ purchase contract.

**Instructions:** To obtain warranty service, you must deliver the product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to Velocomp, LLP. It is your responsibility to backup any data, software or other materials that you may have stored or preserved on your unit. It is likely that such data will be lost or reformatted during service and Velocomp, LLP will not be responsible for any such damage or loss.

## **Shipping**

Please check our website, [www.ibikesports.com](http://www.ibikesports.com), for the correct address for shipping your warranty product. Or, you may email us at [info@velocomp.com](mailto:info@velocomp.com) for the shipping address.

When returning your product to Velocomp for warranty service, shipping and insurance charges to Velocomp are to be paid by the customer. Velocomp will pay for return shipping charges to the customer; however, if the shipping location of the original purchase was in the United States and the return warranty shipping location is outside of the United States, the customer will be responsible for International Shipping charges.

A dated purchase receipt is required. For specific instructions on how to obtain warranty service for your product email us at [technicalsupport@velocomp.com](mailto:technicalsupport@velocomp.com) or call iBike Customer Service at the phone number listed on listed on the webpage

<https://www.ibikesports.com/aboutus.html>